

## Cookie Policy

Like most websites, we use cookies and similar tools across our website to improve your experience and our website's performance. This page explains how we do that.

### What are cookies?

Cookies are small text files which a website may put on your computer or mobile device when you first visit a site or page. The cookie will help the website to recognise your device the next time you visit.

Cookies do many things. For example, they can help us to analyse how well our website is performing, or even allow us to recommend content we believe will be most relevant to you.

Certain cookies contain personal information. For example, if you click to "remember me" when logging in, a cookie will store your username. Most cookies won't collect information that identifies you. Instead, cookies will collect more general information such as how users arrive at and use our website, or a user's general location.

### What cookies do we use?

We use five types of cookie and similar tools across our website to improve its performance and enhance your user experience.

#### 1. *First party cookies*

We set these cookies and they can only be read by us.

#### 2. *Persistent cookies*

We use persistent cookies which will be saved on your computer for a fixed period. They won't be deleted when the browser is closed. We use persistent cookies to recognise your device for more than one browsing session.

#### 3. *Session cookies*

We use session cookies which are only stored temporarily during a browsing session and will be deleted from your device when the browser is closed.

#### 4. *Third party cookies*

We may use third party suppliers who may also set cookies on our website in order to deliver the services that they are providing. These cookies are known as third party cookies.

#### 5. *Google Analytics*

We use Google Analytics cookies in order to evaluate your use of the website and compile reports for us on activity on the website.

You can learn about Google Analytics cookies by visiting this site:  
[www.google.com/intl/en/policies/privacy/](http://www.google.com/intl/en/policies/privacy/)

### **Can you block our cookies?**

Cookies help you to get the most from our website, so please remember that if you do choose to disable/dismiss cookies, you may find that certain sections of our website do not work properly.

### **How do I disable cookies?**

All recent versions of popular browsers give you a level of control over cookies. You can find out how to control cookies in your browser by visiting this site:  
[www.aboutcookies.org/how-to-control-cookies/](http://www.aboutcookies.org/how-to-control-cookies/)

### **More information**

If you'd like to know more about how businesses use cookies visit:  
[www.allaboutcookies.org](http://www.allaboutcookies.org)

To upload full versions of all the following related policies, click the links below:

- [Privacy Policy](#)
- [Data Protection Policy in full](#)
- [Website Terms & Conditions](#)
- [Quality Policies](#) (equal opportunities, health and safety, quality, environmental, and information security)

Alternatively, you can request a copy (as relevant) to be sent via email or by post by contacting the Chamber on 0333 320 0333 or emailing [info@emc-dnl.co.uk](mailto:info@emc-dnl.co.uk).

Every effort will be made to process these requests within 48 hours of receipt.